



Fall 2004

**Hingham
Municipal
Lighting
Plant
Newsletter**

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Board Members:

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Chairman

John A. Stoddard, Jr.,
Secretary

Walter A. Foskett,
Board Member

www.hmlp.com

HMLP Launches New Website

HMPLP recently launched an updated version of its website. The new website at www.hmlp.com provides our customers with the ability and flexibility to remain updated and informed of HMLP information 24 hours a day.

At the new website customers can start or stop service electronically. Links are also available to allow customers to report street light outages and provide feedback to HMLP.

The new site will provide any news, alerts or notifications of HMLP activities that would be of interest to our customers as well as the dates and times of all our board meetings and meeting minutes.

Information on bill paying options is available on the website. The site also features a Bill Calculator which will enable customers to determine their energy cost as a function of their consumption.

HMLP is working diligently to keep our customers informed and to provide our customers with new and innovative ways to interact with us. We encourage you to visit our new website and we welcome your comments and suggestions.



Direct Payment Plan

HMPLP's direct Payment Plan has continued to grow in popularity. It's fast, easy and an excellent alternative to writing and mailing a check, or having to visit the HMLP office.

A quicklink to the sign up form for this service can be found on the homepage of the website.

A great benefit of this plan is that you will always receive the prompt payment discount as long as your account is current. Direct Payment is fast and easy. Please go to our website for the application and further information. Please also feel free to call us at (781)-749-0134 for any additional information on this plan.

"...the town has introduced electric lighting for the benefit of its citizens, and neither to make money at their expense nor to furnish light at less than cost..."



Hingham Municipal Light Board,
1895.

A Message from the General Manager



Early this year, I was honored to have been appointed the General Manager of the Hingham Municipal Lighting Plant. I made a commitment to the Light Board, HMLP employees and the HMLP customers to dedicate myself to HMLP in order to take the company forward on several different fronts: operations, reliability, administrative excellence and improved technology.

The new growth in Hingham has proven a formidable challenge. As General Manager, one of my most vital tasks is to ensure that Hingham will always have the power to match the future projected growth. In the past six months as General Manager, I've initiated several plans that will enable us to grow as a company. HMLP is currently in the process of reviewing a substation expansion plan for the purpose of system upgrade and increased load capacity. Energy analysis has proven critical in positioning ourselves for future power purchasing contracts. A cursive review of our financial budget

has allowed HMLP to better anticipate capital costs.

We will continue to update and inform our customers of our plans. To that end, we have just recently launched a new, updated website that contains information about HMLP and provides alternate means of service requests. In addition, every customer will receive seasonal newsletters with new information about company activities. Finally, HMLP has recently initiated a new rebate program to reward energy conscious customers. We want to remind you that the Hingham Municipal Lighting Plant is here to serve you better. HMLP continues to deliver safe, reliable, low cost power to our customers.

John G. Tzimirangas, General Manager
Visit our website at www.hmlp.com

Sixth Annual Northeast Public Power Lineworkers' Rodeo

Recently, several employees of the Hingham Municipal Lighting Plant took part in the Sixth Annual Northeast Public Power Lineworkers' Rodeo. The event was held in Burlington Vermont on the shores of beautiful Lake Champlain. Approximately 20 poles were temporarily erected and strung with wires for the competition providing a stark contrast against the brilliant blue sky. All of the events, which consisted of a speed climb, transformer change-out, fuse cut out, cross arm replacement and pole top rescue, were accomplished without the benefit of a bucket truck.



Thirteen teams of 3 lineworkers competed in the five events showcasing their skills by using proper work procedures with the emphasis being on safety. Our Hingham team, Kurt Gondveer, Anthony Fahie and Peter Ward performed impressively. We, at HMLP are very proud of our team and commend all of our lineworkers for the strenuous and dangerous work they perform everyday.



HMLP Rebate Program

Building upon our long-standing commitment to energy conservation, Hingham Municipal Lighting Plant is pleased to offer for a limited time, rebates to customers purchasing selected energy efficient ENERGY STAR refrigerators, clothes washers, dishwashers, and unit air conditioners.

ENERGY STAR appliances have been identified as being significantly more energy efficient than the average comparable model. The following rebates apply to qualified energy efficient models.

ENERGY STAR refrigerator	\$50. rebate
ENERGY STAR rated clothes washers	\$25. rebate
ENERGY STAR dishwasher	\$25. rebate
ENERGY STAR unit air conditioner	\$25. rebate

This offer is available for a limited time, and only selected ENERGY STAR refrigerators, clothes washers, dishwashers and unit air conditioners are eligible for a rebate.

Proof of purchase in the form of a sales receipt dated between the dates of June 1, 2004, and December 31, 2004, must be submitted along with a copy of the yellow Energy Guide label with the ENERGY STAR logo, and completed Hingham Municipal Lighting Plant Appliance Rebate Incentive Application.

To find out more about the program, and to receive a Hingham Municipal Lighting Plant Appliance Rebate Application, please call the toll free Energy Hotline at: 1-888-772-4242. Please feel free to check for additional rebate information at our website at www.hmlp.com.



Where can I Pay my Bill?

The Hingham Municipal Lighting Plant offers several methods of paying your bill:

* You can mail your payment and return payment stub to:

HMLP
222 Central Street
Hingham, MA 02043

* You can drop your payment and return payment stub in the drop box located in front of the Hingham town hall at the end of the semi-circle drive. The box is labeled Light Department. Payments are collected daily from this box.

* You can come into our main office at the town hall and drop off your payment and return payment stub.

* You can set up a direct deposit payment through our website. Look for the quicklink on our homepage at www.hmlp.com.

We are open to suggestions for other payment options and we encourage suggestions for an alternate location for an additional drop box. Please feel free to contact HMLP through our website feedback form or at info@hmlp.com.





Postal Customer
Hingham, MA 02043

Presorted Standard
U.S. Postage
PAID
Permit #30
Hingham, MA

HINGHAM MUNICIPAL
LIGHTING PLANT
222 Central Street
Hingham, MA 02043-2745

Do You Have Life Support Equipment at Your Residence?

If you or someone in your household relies on electrically operated life support devices, you should complete the Town of Hingham Special Needs Form and return it to HMLP. This form is available on the new HMLP website under the Customer Service Frequently Asked Questions section. Once we receive the completed form, we will place you on our emergency list for priority service restoration. Please remember that no utility can guarantee uninterrupted service 365 days a year. Therefore, we strongly recommend that you have a backup plan, which should include an alternative source of electric power. This might be a battery-operated backup system, an uninterrupted power supply or a generator. HMLP cares about the safety and well-being of our customers and we strive to provide every resident with safe reliable service.